# AFT Connecticut - Communications Safe Patient Limits Campaign Mandatory OT Legislation Message Outline

## WHY PATIENT RISKS SERIOUS

- "Nurses and health professionals taking on too many hours makes it impossible to assure patient limits, raising health and safety risks for all."
  - Safe patient limits means quality care and medical attention your loved ones deserve better than being treated by strained and overworked health professionals.

## WHY FIRM ON PRIORITIES

- "The COVID-19 pandemic has exacerbated unsafe staffing in the healthcare industry now is the time to prioritize safe patient limits in Connecticut."
  - Health networks and hospital chains must fill long-vacant positions and do more to retain current caregivers in order to assure safe patient limits for your loved ones.

## WHY RESEARCH DEMANDS ACTION:

- "Multiple studies have found negative outcomes when health chain administrators rely on mandatory overtime instead of abiding by safe patient limits."
  - Researchers found that laws in multiple states regulating consecutive hours worked are effective regulatory tools for achieving safe patient limits.

#### WHY STAFF SAFETY MATTERS

- "Health chain administrators have long cut corners on safe patient limits by pushing for higher ratios and abused overtime to 'save money."
  - Missing from current state laws are protections against mandated overtime and requirements for safe patient limits - your loved ones deserve better.

#### WHY LAWMAKERS' ACTION NEEDED

- "Patients suffer the consequences in hospitals and health facilities where administrators push mandatory overtime and fail to require safe patient limits."
  - Safe patient limits help reduce nurses and health professionals' fatigue and exhaustion, which contributes to better quality care for your loved ones.

# WHY ELEVATING CAREGIVERS' CONCERNS:

- "Nurses and health professionals are stronger when we speak with a united voice for the safe patient limits your loved ones deserve."
  - Our voices are louder together than they are individually that's why we are collectively demanding safe patient limits in Connecticut's hospitals and health facilities.

## TIPS FOR WRITING TESTIMONY

- Tell your own personal story about how unsafe staffing and mandatory overtime impacted actual patients
  - Do call out your employers reliance on mandatory overtime and unsafe staffing
  - Don't share patients' names or information that identifies them
- Remember to make the focus on how your patients are affected by unsafe staffing and mandatory overtime:
  - Example: If I have 12 patients, that means I can only spend 5 minutes with each patient per hour is that enough time if your loved one is in my care?
- A gold star for every time you say phrases like:
  - "Safe patient limits"
  - "Patient limits save lives"
  - "Safe patient limits save lives"